



## Ticket Counter/Queue Change Request Form

Harry Reid International Airport (LAS) is a common use facility that requires approvals for use of ticket counters, queue configuration, kiosks and skycap counters, which are assigned accordingly. Changes to these areas require the completion and submission of this form, along with any additional documentation, to Department of Aviation Terminal Operations for review and approval. **Please submit no less than two weeks prior for consideration.**

**Email to: Herbert Tsai - [herbertts@lasairport.com](mailto:herbertts@lasairport.com) and Mark Gilbertson - [markg@lasairport.com](mailto:markg@lasairport.com).**

### Requester Information

Date: \_\_\_\_\_ Effective Date: \_\_\_\_\_

Airline: \_\_\_\_\_

Applicant Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

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Queue Change

Please briefly describe requested change and attach a queuing diagram, making sure to include what category each lane is for (i.e. Bag Drop, First Class etc.).

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Ticket Counter Please check all that apply

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Add

Briefly describe request and attach justification documentation if needed (additional flights, increased capacity, schedule changes, charter information, staffing plan etc.).

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Change

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Charter Flight

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Skycap

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Other

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Recommendation:

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